



2.7.1 A Institutional SSS Form

Student Satisfaction Survey

* Indicates required question

1. Please confirm this is the first and only time you answer this survey. *

Mark only one oval.

- ☐ Yes
☐ No

2. Age *

3. College Name: *

4. Name of the students(surname+ name+ father's name) *

5. Class *

Mark only one oval.

- ☐ FYBCOM
☐ SYBCOM
☐ TYBCOM




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6. Division *

Mark only one oval.

☐ A

☐ B

☐ C

7. Roll No *

8. Seat No *

9. Gender *

Mark only one oval.

☐ Male

☐ Female

☐ Transgender

10. What degree program are you pursuing now? *

Mark only one oval.

☐ Bachelor's

☐ Master's

☐ MPhil

☐ Doctorate

☐ Other




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11. D) What subject area are you currently pursuing? *

Mark only one oval.

- ☐ Arts
☐ Commerce
☐ Science
☐ Professional
☐ Other:

Criterion II – Teaching–Learning and Evaluation

Following are questions for online student
satisfaction survey regarding teaching

learning process.

12. How much of the syllabus was covered in the class? *

Mark only one oval.

- ☐ 85 to 100%
☐ 70 to 84%
☐ 55 to 69%
☐ 30 to 54%
☐ Below 30%

13. How well did the teachers prepare for the classes? *

Mark only one oval.

- ☐ Thoroughly
☐ Satisfactorily
☐ Poorly
☐ Indifferently
☐ Won't teach at all




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14. How well were the teachers able to communicate? *

Mark only one oval.

- ☐ Always effective
☐ Sometimes effective
☐ Just satisfactorily
☐ Generally ineffective
☐ Very poor communication

15. The teacher's approach to teaching can best be described as *

Mark only one oval.

- ☐ Excellent
☐ Very good
☐ Good
☐ Fair
☐ Poor

16. Fairness of the internal evaluation process by the teachers. *

Mark only one oval.

- ☐ Always fair
☐ Usually fair
☐ Sometimes unfair
☐ Usually unfair
☐ Unfair




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17. Was your performance in assignments discussed with you? *

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ Never

18. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. *

Mark only one oval.

- ☐ Regularly
☐ Often
☐ Sometimes
☐ Rarely
☐ Never

19. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. *

Mark only one oval.

- ☐ Significantly
☐ Very well
☐ Moderately
☐ Marginally
☐ Not at all




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20. The institution provides multiple opportunities to learn and grow. *

Mark only one oval.

- ☐ Strongly agree
☐ Agree
☐ Neutral
☐ Disagree
☐ Strongly disagree

21. Teachers inform you about your expected competencies, course outcomes and programme outcomes. *

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ Never

22. Your mentor does a necessary follow-up with an assigned task to you. *

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ I don't have a mentor




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23.

*

The teachers illustrate the concepts through examples and applications.

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ Never

24.

*

The teachers identify your strengths and encourage you with providing right level of challenges.

Mark only one oval.

- ☐ Fully
☐ Reasonably
☐ Partially
☐ Slightly
☐ Unable to

25.

*

Teachers are able to identify your weaknesses and help you to overcome them.

Mark only one oval.

- ☐ Every time
☐ Usually
☐ Occasionally/Sometimes
☐ Rarely
☐ Never




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26. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process. *

Mark only one oval.

- ☐ Strongly agree
☐ Agree
☐ Neutral
☐ Disagree
☐ Strongly disagree

27. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences. *

Mark only one oval.

- ☐ To a great extent
☐ Moderate
☐ Some what
☐ Very little
☐ Not at all

28. Teachers encourage you to participate in extracurricular activities. *

Mark only one oval.

- ☐ Strongly agree
☐ Agree
☐ Neutral
☐ Disagree
☐ Strongly disagree




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29. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. *

Mark only one oval.

- ☐ To a great extent
☐ Moderate
☐ Some what
☐ Very little
☐ Not at all

30. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. *

Mark only one oval.

- ☐ Above 90%
☐ 70 – 89%
☐ 50 – 69%
☐ 30 – 49%
☐ Below 29%

31. The overall quality of teaching-learning process in your institute is very good. *

Mark only one oval.

- ☐ Strongly agree
☐ Agree
☐ Neutral
☐ Disagree
☐ Strongly disagree




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32. Give three observation / suggestions to improve the overall teaching – learning *
experience in your institution.

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